

www.thegrand.moonpalace.com







THANK YOU FOR JOINING US FOR OUR 2022 CONTRACTOR LOYALTY VACATION.

We look forward to a relaxing and memorable trip. We have included helpful travel, resort, and excursion information to ensure your trip is worry-free.

Please join us for the following events, so we can get to know each other better. If you have any questions or concerns, please do not hesitate to contact us.

ENJOY YOUR STAY!

AGENDA

Friday, February 11

7:00pm Welcome Reception Caribbean Lounge

Sunday, February 13

8:00am Business Meeting Grand Ballroom #2

Monday, February 14

6:00pm Farewell Dinner The Grand Terrace

INFORMATIONAL BOOTH AVAILABLE SATURDAY-MONDAY

8am-10am Informational Booth Private Group Check-In Area



PREPARING FOR YOUR TRIP

- Make two copies of all your travel documents in case of emergency. Leave one copy with a trusted friend or relative at home and carry the other separately from your original documents.
- O2 Check travel information for Mexico & the U.S. Double check the latest requirements for international travel. Mexico requests travelers complete a Health Survey (details on next page). The U.S. requires a negative Covid test before re-entry (details on page 6).
- bring photocopies of your prescriptions. Always pack your medicine, in its prescription bottles, in your carry-on bag. If you need to use syringes, make sure that you have a letter from your doctor. Always declare the syringes before you go through security. Pack more than enough medicine to last your trip, as it may be difficult to get your prescription filled away from home.
- O4 Stock your wallet. Choose one or two credit cards to take with you, and call the issuers shortly before you leave to inform them you will be traveling outside the US. Otherwise, your credit card could be denied, as the issuer may find the activity in a different country suspicious.

CANCUN WEATHER IN FEBRUARY:



TEMPERATURES TO EXPECT: 67°F 83°F

AVERAGE LOW

AVERAGE HIGH

- Pack appropriately. Other than the necessary electronics, don't bring valuables with you. Expensive jewelry could attract thieves who are experts at targeting tourists. If you do bring valuables, always travel with them in your carry-on, and keep them locked up in the hotel safe. Label each bag. Put your name, address and phone number both inside and outside your luggage.
- dollars. Plan to exchange US dollars for Pesos at your bank before traveling. While you can convert US dollars while in Mexico, you will get the best rates and protection for your money by converting it at home before you depart.



FOLLOW PROPER SAFETY PROTOCOLS

- » Stay home if you're feeling sick or showing symptoms.
- » The use of face masks by guests is mandatory in all common areas inside the resort. Face masks are provided in rooms.
- » Maintain at least 6 feet of distance from others while in restaurants, attractions, establishments and in lines.
- » Do not touch your eyes, nose, or mouth.
- » If possible, use touchless payment (available on most smartphones through your credit card or bank). If you must handle money, a card, or use a keypad, use hand sanitizer right after paying.
- » After leaving an establishment, use a hand sanitizer that contains at least 60% alcohol.
- » When you get home or back to your lodging establishment, wash your hands with soap and water for at least 20 seconds.
- » Mexico has a four-tier traffic light system of restrictions, with red signifying maximum restrictions, orange limiting capacity in public spaces and at work to 30%, yellow allowing for all work to resume and public gatherings to take place, and green meaning there are no restrictions in place. See a color-coded map here.
- » As of December, almost all states were categorized as yellow or green.

NOTES FOR ALL VISITORS

Proof of a negative COVID test or vaccination status **is not currently required** to enter Mexico or to stay at The Grand Moon Palace, Cancun.

However, Mexico **requests that you complete a Health Survey** before entry. You can complete the Health Survey here:

https://www.vuelaseguro.com/login

Requirements are subject to change at any time. Please stay up to date on all travel requirements by visiting these sites:

https://travel.state.gov/content/travel/en/international-travel/before-you-go.html

https://mx.usembassy.gov

Below is a list of useful emergency numbers in Cancun that might speed up emergency assistance if required when off-site on excursions.

The Grand at Moon Palace 1 (800) 943-5032
Tourist Police 1 (998) 885-2277
Federal Highway Police 1 (998) 884-1107
General Hospital 1 (998) 884-2967
Ambulance services 065
Mexican Red Cross 1 (998) 884-1616
Ministry of the Mexican Navy 1 (800) 627-4621
Fire Department 1 (998) 884-1202

Additional travel information for visitors at:

https://www.palaceresorts.com/en/purely-palace https://www.palaceresorts.com/en/help-center/ coronavirus



ABOUT CANCUN, MEXICO

Cancun is located on the northeastern edge of Mexico's Yucatan Peninsula. The city is situated on the coast of the Caribbean Sea 11 meters above sea level at 21.17 latitude and -86.85 longitude. It is recognized throughout the world for its spectacular white sand beaches and its fascinating sea in turquoise blue tones. With unique natural places, Mayan culture, water activities and adventure. International cuisine, spectacular golf courses, sophisticated spa facilities, exclusive shopping centers, typical handicraft markets as well as shows, bars and nightclubs that give fame to its incomparable nightlife.

TIPS

- » Get TSA PreCheck Clear and Global entry— Cancun is high on the list for most tourists planning for a vacation on the Mexican Caribbean coast. This means that long and annoying airport lines at the international terminal are a part of the mix. If you don't have them yet, acquiring TSA PreCheck Clear and Global entry will help reduce this hassle as you get the privilege of bypassing slow-moving lines.
- You can bring US dollars-but always pay with Pesos-Cancun is one of the busiest and best places to visit in Mexico. Therefore, it's not surprising that you can use the US dollar or Mexican Pesos around the Hotel Zone and Downtown area. There's a catch, though: when paying in US dollars, it's a norm for the vendors and cab drivers to give change in pesos and at very lousy rates. That's why exchanging your dollars for pesos might be a much better idea for you. One more thing- avoid using credit cards as Cancun ATMs are notorious for obnoxious exchange rates.
- The island recently changed to Eastern Standard Time (EST), which is GMT-5:00. The Cancun time zone is always EST, even when the U.S. east coast region swaps over to daylight savings time.



01 CASUAL WEAR

Most people spend their days relaxing in casual, comfortable clothing like shorts, tank tops, and tees. Sundresses and light, airy skirts are nice to have, too.

02 DRESSIER OPTIONS

If you're planning to enjoy some clubbing or hit a few nicer restaurants, you'll want to dress up just a little. Men normally opt for linen trousers and a lightweight collared shirt, and most women wear short, lightweight dresses.

03 BATHING SUITS

Bring at least two bathing suits so you can wear one while the other one is drying. Be sure to bring some kind of beach coverup as well; guys can get away with a favorite T-shirt, while women might want to throw on a sarong or a strappy sundress. You might want to bring a hat, as well – the tropical sun can be intense!

04 FOOTWEAR

Most people opt for sandals while visiting the island. Since there's lots of walking, you'll want comfortable options that won't leave your feet feeling sore at the end of the day. Bring a few different pairs to complement your outfits. Consider your choices of places to visit, too: If you're planning to take a side trip to Chichen Itza, Tulum, or Coba, be sure to bring a pair of comfortable hiking shoes. Supportive open-toed options should be fine unless you're planning to climb the pyramids!

05 JUST IN CASE

In case of cooler weather or rain, it's a good idea to pack one long-sleeved shirt or sweater, a pair of long pants or jeans, and a pair of comfortable closed-toe shoes. Feel free to skip these if you're running out of space; you can always stay indoors if it's raining!

06 PERSONAL ITEMS

Don't worry too much about bringing lots of soap, shampoo, hair styling product, etc. You'll want to bring travel sizes only (check current airline regulations for specifics) and you can easily purchase anything you need while you're there. Do remember to bring any medications as well as prescriptions in case you lose anything or need a refill.

It's also a good idea to bring a money belt, a tote to carry to the beach, chargers for any electronics, and maybe a paperback or two. Be sure to purchase a tube of sunblock as soon as you arrive, particularly if you're light-skinned and haven't been exposed to the sun in a long time.



THE GRAND: TAKING CARE OF YOU COVID AND BEYOND

READY TO WELCOME YOU

Their brand-new program, **Purely Palace** goes beyond the already stringent quality controls and health measures in place, with the implementation of more than 250 preventive actions to ensure everyone remains healthy and safe, including a Purely Palace health certification in every room on arrival, guaranteeing its complete disinfection.

RETURNING TO THE U.S.COVID TESTING AT THE GRAND

The Centers for Disease Control and Prevention requires air passengers entering the US to provide a negative COVID-19 test before boarding their flight. Palace Resorts are pleased to offer easy, onsite COVID-19 antigen (rapid) testing. **Tests will be conducted on property at no cost to guests (for up to two guests per room)**.

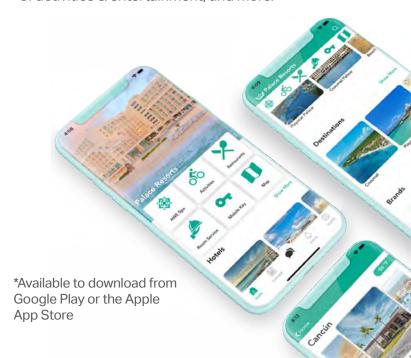
Testing and samples will be administered by experienced in-house lab teams. Results will be received within 30 minutes and documentation will be ready for guests to present at the airport for their journey back home. **Guests should contact the concierge to schedule their departure test as soon as they check in.**

Furthermore, if a guest visiting from abroad who has been staying at the resort for a minimum of 3 nights, tests positive on checking out, confirmed by an official PCR test and thus preventing departure, Palace Resorts will cover the cost of quarantine for up to 10 days at no cost to guests, for up to two guests, should both guests test positive.*

*If guests want to isolate themselves but have additional family members that wish to stay, guests can book additional rooms at \$199 USD per night for up to four people, in a standard (run of house) room. Guests who have tested positive will be accommodated in a designated COVID area of the resort.

TAKE YOUR PALACE RESORTS EXPERIENCE TO NEW HEIGHTS WITH THEIR MOBILE APP

Easily download the resort app to view information about the property, request spa services and tours, order room service, utilize an up-to-date calendar of activities & entertainment, and more.



RESORT AMENITIES

Imagine elegance to the hilt, days brimming with promise, the melding of luxury, technology and convenience, alluring magical nights, and having your every craving satisfied. Now, picture this rapturous realm set on a beach that seems as if it was plucked from a dreamy postcard.

Pinch yourself, it's real.

At The Grand at Moon Palace, Cancun.



The Grand has 11 restaurants offering the finest from around the globe without leaving the resort, or even leaving your room with 24-hour room service. They honor traditions with masterful preparation, the finest local ingredients, Certified Angus Beef®, and fresh seafood. Savor a feast of flavors including Italian, Asian, French, Lebanese, and more.



ACCOMODATIONS

The stately suites at **The Grand** feature double whirlpool tubs, 24-hour room service, world-class spirits, and unlimited local and long distance calls to the continental U.S., a complimentary bottle of wine to greet you upon arrival, aromatherapy, mini bar, and nightly turndown service.



Time to enjoy some Grand pampering. Ease into the vacation of a lifetime and look your best while feeling your best at Awe Spa. Options include: Spa Treatments, Beauty Salon, Juice Bar, Water Journey Ritual, Atelier Services, and more. *Central guests will recieve 15% discount. Restrictions apply.*



The Grand boasts an 27-hole Jack Nicklaus signature golf course with a combination of Dunes, Jungles, & Lakes, as well as a driving range. Looking to improve? Sign up for Moon Palace Golf Academy and learn from the pros themselves. For further information consult vipvacationplanner@ palaceresorts.com or contact Palace Vacation Planners on arrival. **Central Guests will recieve a 40% discount on green fees. Restrictions apply.***Golf clubs not included. Cart fees apply.

ACTIVITIES

BOOKING YOUR EXCURSIONS

Tours can be booked at The Grand at the Moon Palace by using their mobile app, website, or by calling the concierge at the front desk.



ADVENTURE

Opt for extreme adventure in the Riviera Maya as you steer a powerful Outlander Max XT 450 ATV through an exciting jungle route. Or take your adrenaline way up high, on a circuit of zip lines, with 5 different styles to choose from. Once you have worked up a sweat, cool off by snorkeling or swimming in an incredible underground river.

ON THE WATER

Discover true perfection by sailing Caribbean waters—luxuriously. Feel the soft breeze during a boat trip in an upscale vessel, or try your hand at sport fishing in the turquoise sea.

Options include: Sailing, Yachting, and Fishing.



FUN IN THE SUN

Float in a lazy river, splash in a wave pool, practice your skills surfing endless waves at The ProFlow®
Triple Wave Simulator, and choose from a selection of different thrill-seeking slides.

(The minimum height required to slide ranges from 36 in. to 5'3 ft.)

NIGHTLIFE

Moon Palace The Grand – Cancun is all about majesty. And with entertainment, we take it to the hilt.

Jaws of all ages will drop with our variety of world-class performances featuring Grammy Award-winning artists, playful variety shows, and kidthemed nights, among other options. Here, there's always something grand happening when the sun goes down.

Also, witness the clash of swords in a twisted tale of betrayal and comradery aboard the Jolly Roger Pirate Ship, and celebrate one of the best nightlife events in Cancun with a gourmet dinner, open bar, firework show, and more.



THANK YOU TO OUR SPONSORS

A **big** thank you to our manufacturing partners for their support! Their generous sponsorships help us create memorable experiences and events for the trip!







IMPORTANT NUMBERS:

FLIGHTS, TRAVEL, & ROOM
Tanya Murphy: (515) 231-1832

ON-SITE CENTRAL EVENTS
Bruce Routzahn: (301) 401-9496

EMERGENCIES
Anthony Luciano: (770) 900-7927

LOCAL REGIONAL CONTACTS / OFF-SITE CENTRAL EVENTS

Bill Smith: (732) 306-8751 **NY, NJ, CT**

Scott Stetser: (732) 330-9334 **NJ, PA, Mid-Atlantic**

Al Nagle: (612) 282-0740 **MN**

Jay Griffin: (770) 900-0102 GA

John Beckham: (314) 250-2313 **MO, MI**

