



SECRETS[®]

CapCana

RESORT & SPA



2024

CONTRACTOR LOYALTY VACATION

FEBRUARY 24 - FEBRUARY 28

www.hyattinclusivecollection.com/en/resorts-hotels/secrets/dominican-republic/cap-cana-resort-spa





THANK YOU FOR JOINING US FOR OUR 2024 CONTRACTOR LOYALTY VACATION.

We look forward to a relaxing and memorable trip. We have included helpful travel, resort, and excursion information to ensure your trip is worry-free.

Please join us for the following events, so we can get to know each other better. If you have any questions or concerns, please do not hesitate to contact us.

ENJOY YOUR STAY!

AGENDA

SATURDAY, FEB. 24TH

7-10pm

Welcome Dinner & Entertainment

Juanilo's Beach

SUNDAY, FEB. 25TH

8-11am

Business Meeting

Waterfall Meeting Room

SUNDAY, FEB. 25TH

2pm-7pm

Eclipse Catamaran Voyage

Off-Site Excursion

TUESDAY, FEB. 27TH

6-9pm

Farewell Dinner

Garden Terrace

INFORMATIONAL HOSPITALITY BOOTH AVAILABLE

February 24TH - February 28TH 8:00 AM – 10:00 AM



ARRIVING TO THE DOMINICAN REPUBLIC



Once you arrive at Punta Cana International Airport, you will disembark the plane and be directed to terminal building A or B depending on the arriving airline.

PUNTA CANA AIRPORT TERMINALS



PROCEDURES AT BOTH TERMINALS LOCATING YOUR TRANSPORTATION

- You will need to give your passport to immigration officials. At this point, fingerprints will also be taken by a biometric device. This is for security reasons to monitor arrivals and departures.
- After passport control, you will be directed to the baggage claim area for your luggage.
- After clearing customs, you will find porters to assist you with your luggage.

Exiting the terminal building, you will see uniformed AMSTAR DMC staff ready to welcome you and direct you to your vehicle. The AMSTAR staff member will have **CentralTIS Signage** to help you identify them.

WHAT IS AN E-TICKET?

It is a digital form required by multiple institutions for entering or leaving the national territory. It is mandatory for each passenger to truthfully complete the information on the electronic ticket for the General Immigrations Office, the General Customs Office, and the Ministry of Public Health according to Dominican Laws.

You can access the online platform using the link below:
<https://eticket.migracion.gob.do>

IMPORTANT: Please be aware that you may encounter street vendors at the PUJ terminal who may attempt to sell beers, sodas and water. We kindly request that you disregard these vendors. Regrettably, AMSTAR DMC is unable to intervene as the terminal is considered a public space.

PREPARING FOR YOUR TRIP

01 In case of emergency, make two copies of your travel documents.

Leave one copy with a trusted friend or relative at home and carry the other separately from your original documents.

02 Travel Informed. Double check the latest requirements for international travel ahead of time. Currently, the Dominican Republic does not have any COVID Related requirements or restrictions. The U.S. no longer requires a negative COVID Test for re-entry as of June, 2022. As of May 12, 2023, non-citizen non-immigrant visitors to the U.S. arriving by air, by land, or by sea, no longer need to show proof of being fully vaccinated against COVID-19.

03 Fill your prescriptions and bring photocopies of your prescriptions. Always pack your medicine in appropriate prescription containers & place it inside your carry-on. If you need to use syringes to administer medication, make sure to have a letter from your doctor. Always declare the syringes before you go through security. Pack more than enough medicine, as it may be difficult to get your prescription(s) filled while away from home.

04 Stock your wallet. Choose one or two credit cards to take with you. Be sure to call the issuers shortly before you leave to inform them you will be traveling outside the US. Your credit card could be denied, if you do not do so, as the issuer may find the activity in a different country suspicious.

Did you know? Reggae Month takes place in Jamaica throughout the month of February & has been recognized nationally since 2008!

WEATHER IN PUNTA CANA FEBRUARY:



TEMPERATURES TO EXPECT:

71°F

AVERAGE LOW

84°F

AVERAGE HIGH

05 Pack appropriately. Other than the necessary electronics, don't bring valuables with you. Expensive jewelry could attract thieves who are experts at targeting tourists. If you do bring valuables, always travel with them in your carry-on, and keep them locked up in the hotel safe. Label each bag. Put your name, address and phone number both inside and outside your luggage.

06 Get the most out of your cash. If you plan on adventuring outside of the resort to explore the local area, it may be a good idea to exchange some US dollars for Dominican Pesos at your bank before traveling. Keep in mind that USD is widely accepted across the island, but beware as individual vendors & other businesses often set their own conversion rates. At times you might get more "bang for your buck" by using the local currency. As of February 2024,

\$1 USD = \$59 DOP



TRAVELING TO PUNTA CANA

TRAVEL RECOMMENDATIONS & TIPS

AT A GLANCE: DOMINICAN REPUBLIC

- » Make sure to look **BOTH WAYS** before crossing the road. Motorists in the Dominican Republic travel on the **RIGHT** side of the road.
- » **Sunblock/Sunscreen, Hat(s), Sunglasses, & Insect Repellent** are absolute necessities. Take the worry out of your stay & keep protected from the elements.
- » To avoid hassle and potential tourist traps, **always book excursions through the resort or Central's preferred vendor, Amstar**, to guarantee the best & safest adventure possible.
- » If you plan to bring your phone along with you while you are out on excursions, at the beach or on the water, a **Waterproof Phone Case** with a tether is a fantastic idea. Additionally, most phone cameras are a great substitute for a professional camera while traveling.
- » Be mindful of any clothing items or accessories that feature camouflage patterns and/or prints. In many Caribbean Countries, camouflage is only permitted to be worn by the military/police. It is wise to leave the "camo" at home, just to be safe.
- » To look after your health while abroad, make sure to wash your hands frequently, or use a hand sanitizer that contains at least 60% alcohol.
- » When you get home or back to your lodging establishment, wash your hands with soap and water for at least 20 seconds.

NOTES FOR ALL VISITORS

The CDC has updated the travel requirements for NON-US Passport Holders. As of May 12, 2023, non-citizen non-immigrant visitors to the U.S. arriving by air, by land, or by sea, no longer need to show proof of being fully vaccinated against COVID-19.

Link to CDC Info on International Travel:

<https://wwwnc.cdc.gov/travel>

Proof of vaccination status or a negative COVID test **is not currently required** to enter the Dominican Republic or to stay at Secrets Cap Cana Resort in Punta Cana.

- » Requirements are subject to change at any time. Stay up to Date on all Travel Requirements.

<https://travel.state.gov>

<https://do.usembassy.gov/>

Below is a list of useful emergency numbers in the Dominican Republic that might speed up emergency assistance if required when off-site on excursions.

Secrets Cap Cana Punta Cana (809) 469-7545
US Embassy-Dominican Republic (809) 567-7775
Police, Ambulance & Fire 911
Dominican Republic Ministry of Tourism
(809) 221-4660



WHAT TO BRING

01 CASUAL WEAR

Most people spend their days relaxing in casual, comfortable clothing like shorts, tank tops, and tees. Sundresses and light, airy skirts are nice to have, too.

02 DRESSIER OPTIONS

If you're planning to enjoy some of the finer restaurants offered on the resort, you'll want to dress up just a little. Men normally opt for linen trousers and a lightweight collared shirt, and most women wear short, lightweight dresses. Make sure to check if there is a dress code ahead of time!

03 BATHING SUITS

Bring at least two bathing suits so you can wear one while the other one is drying. Be sure to bring some kind of beach cover-up as well; guys can get away with a favorite T-shirt, while women might want to throw on a sarong or a strappy sundress. You might want to bring a hat and some sunblock, as well – the tropical sun can be intense!

04 FOOTWEAR

Most people opt for sandals while visiting the island. Since there's lots of walking, you'll want comfortable options that won't leave your feet feeling sore at the end of the day. Bring a few different pairs to complement your outfits. Consider your choice of footwear before heading out on an outdoor excursion! Be sure to bring a pair of comfortable closed toes shoes.

05 JUST IN CASE

Evenings in the Dominican Republic often are a bit cooler, so it's a good idea to pack accordingly. One long-sleeved shirt or sweater, a pair of long pants or jeans, and a pair of comfortable closed-toe shoes, should be plenty. Feel free to skip this if you're running out of space. February in the Dominican Republic is a dry and beautifully warm month. With only a handful of days of rain on average, you should be able to leave your rain coat at home & enjoy paradise!

06 PERSONAL ITEMS

Don't worry too much about bringing lots of soap, shampoo, hair styling product, etc. You'll want to bring travel sizes only (check current airline regulations for specifics) and you can easily purchase anything you need while you're there. Do remember to bring any medications as well as prescriptions in case you lose anything or need a refill.

It's also a good idea to bring a money belt, a tote to carry to the beach, chargers for any electronics, and maybe a paperback or two. Be sure to purchase a tube of sunblock as soon as you arrive, particularly if you have a light/fair complexion and/or haven't been exposed to the sun in a long time.



ABOUT PUNTA CANA, DOMINICAN REPUBLIC

Punta Cana, the easternmost tip of the Dominican Republic, abuts the Caribbean Sea and the Atlantic Ocean. It's a region known for its 32km stretch of beaches and clear waters. The Bávaro area and Punta Cana combine to form what's known as La Costa del Coco, or the Coconut Coast. Aside from being known throughout the world for its spectacular white sand beaches, Punta Cana is also home to many opportunities for outdoor activities, land/water sports and endless adventure.

TIPS

- » **Get TSA PreCheck Clear and Global Entry**– Punta Cana is high up on the list for most tourists planning a vacation to the Caribbean. This means that long and annoying airport lines at an international airport terminal may be part of the mix. If you don't have them yet, acquiring TSA PreCheck Clear and Global Entry will help reduce this hassle as you get the privilege of bypassing the slow-moving lines.
- » **The US Dollar is widely accepted in the Dominican Republic** – Since Punta Cana is an extremely popular tourist hub of the Dominican Republic, the US Dollar is widely accepted around the Resorts and in other Local Areas. If you plan on exploring off the resort, it might be a good idea to exchange some USD to Dominican Pesos since it is far cheaper than if you use USD. Keep in mind that some individual vendors & other businesses may try to set their own conversion rates! Additionally, the Dominican Peso share the same symbol as the US Dollar, "\$", so always make sure you are aware of pricing! Another way the Dominican Peso can be written is "RD\$". If you plan on enjoying paradise completely from the comforts of the resort, there is no need to exchange any currency. Any additional costs on the all-inclusive resort are listed in USD.
- » **The Dominican Republic falls under the Atlantic Standard Time (AST) time zone.** which is GMT-4:00. The Dominican Republic does not observe Daylight Savings Time. During the month of February, the Dominican Republic will be one hour ahead of Eastern Standard Time (EST).

RESORT AMENITIES

Escape into luxury at Secrets® Cap Cana Resort & Spa, a AAA Five Diamond Resort. Perfectly situated in the exclusive gated community of Cap Cana, Secrets Cap Cana Resort & Spa features gorgeous suites and brings **all-inclusive dining and drinks** to the crystal blue waters and magnificent sugar-sand of Juanillo Beach, one of the most beautiful beaches in the Dominican Republic. **Enjoy the epitome of a luxurious, idyllic getaway.**



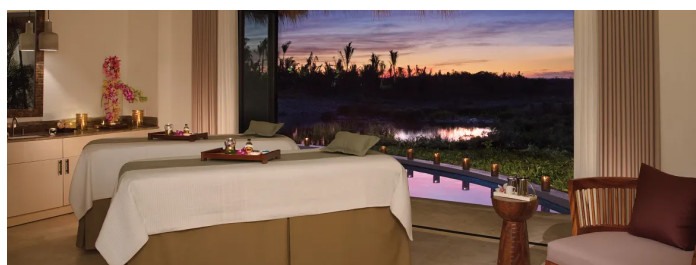
DISTINCTIVE CUISINE

Indulge in an expansive array of international cuisine at some of the best restaurants in Cap Cana, right at the resort. Explore seven à la carte gourmet restaurants, a buffet venue, a grill and a café. If you'd prefer more privacy, sneak away for a meal on the beach or order room service directly to your luxury suite. Savor your favorite cocktail at six exceptional bars and lounges.



ACCOMMODATIONS

Secrets® Cap Cana offers Caribbean-style décor in 457 suites and is the epitome of a perfect luxury getaway. After a day of entertainment, dining and relaxation at the spa, retreat to your room where you'll find the finest amenities and spectacular views at this all-inclusive resort paradise in the Dominican Republic.



SECRETS SPA BY PEVONIA

Imagine tranquility, serenity and relaxation in an exquisite setting. Our **Secrets® Spa by Pevonia** is a haven for rejuvenating body and facial treatments, soothing hydrotherapy, relaxing massages and pampering salons. And, with **award-winning Pevonia® skincare products**, **you're treated to an unforgettable spa experience.**

GOLF

Cap Cana offers access to world-class golf courses including Cocotal Golf & Country Club, Iberostar Golf Course and many more within the area.

ACTIVITIES:

- » Yoga
- » Bike Tours
- » Water Sports
- » Scuba Diving Tours
- » Deep-Sea Fishing
- » Nightly Outdoor Entertainment
- » Catamaran & Boat Tours
- » Zip Line Tours

THANK YOU TO OUR SPONSORS

A **big** thank you to our manufacturing partners for their support! Their generous sponsorships help us create memorable experiences and events for the trip!

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1. Motor Lobby
2. Lobby
3. Concierge Desk
4. Rendezvous Lobby Bar
5. Coco Café
6. Shopping Gallery
7. Desires Music Lounge
8. Convention Center
9. Market Café
10. Theater
11. Showtime Bar
12. Secrets Spa by Pevonia®
13. Fitness Center

14. Himitsu Restaurant
15. El Patio Restaurant
16. Bordeaux Restaurant
17. Portofino Restaurant
18. Main Infinity Pool
19. Entertainment Center
20. Towel Center
21. Seaside Grill Restaurant
22. Oceana Restaurant
23. Sugar Reef Bar
24. Manatees Bar
25. Barracuda Bar
26. Preferred Club Lounge

27. Preferred Club Pool
28. Preferred Club Beach Area
29. Rosewater Preferred Club Restaurant
30. Barefoot Grill
31. Wedding Gazebo
32. Garden Terrace
- B** Building
- ♥** Romantic Spot
- 🐾** Dog Garden

IMPORTANT NUMBERS:

FLIGHTS, TRAVEL, & ROOM

Tanya Murphy: (515) 231-1832

ON-SITE CENTRAL EVENTS

Dan Lucey: (914) 703-2993

EMERGENCIES

Anthony Luciano: (770) 900-7927

LOCAL REGIONAL CONTACTS / OFF-SITE CENTRAL EVENTS

Bill Smith: (732) 306-8751
NY, NJ, CT, PA

Sean McQuillen (631) 774-3906
NY

Al Nagle: (612) 282-0740
MN

Jay Griffin: (770) 900-0102
GA

John Beckham: (314) 250-2313
MO, IL

Bruce Routzahn: (301) 401-9496
CANADA

Austin Marsteller (610) 295-2809

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